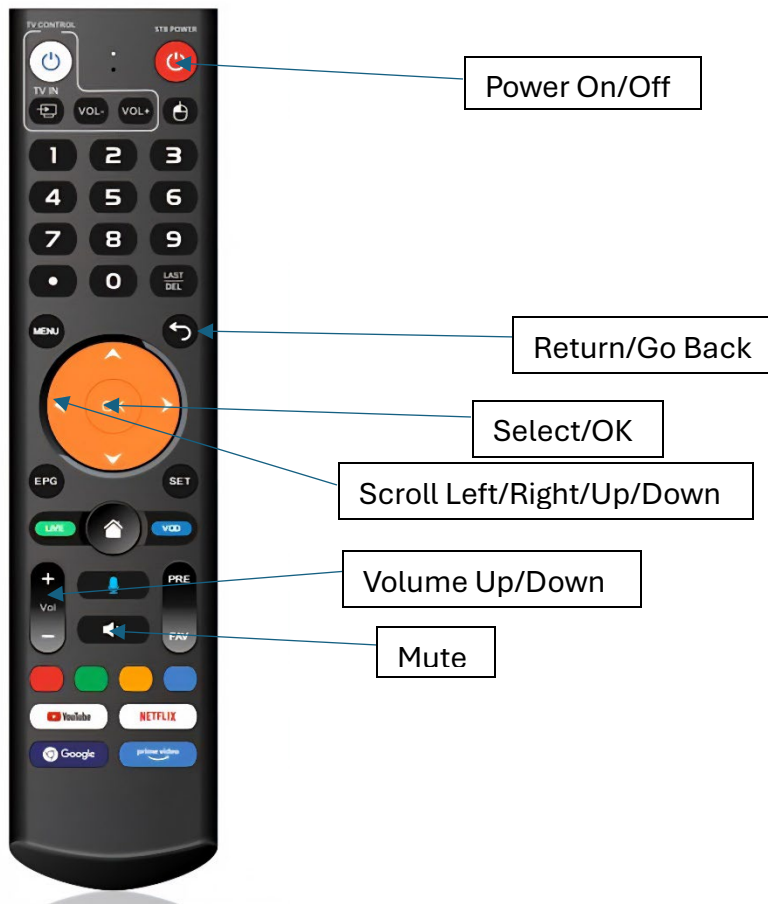


USERGUIDE



LIVE TV USERGUIDE

Once opened, Click OK to bring up Main Menu.

Scroll to far left to choose Live TV Category (click OK to open category).

It will bring up the TV Guide for the category selected.

Scroll Right to Navigate channels in that category.

Click on Channel to select (not what is showing).

To add/remove a channel to Favorites, Long Press the OK button.

While watching a Live TV Channel, press Left Arrow to bring up search menu.

HOW TO REFRESH LIVE TV GUIDE

1. On home screen go to: Settings. Click on Apps. Click on All Apps / Show System Apps. Scroll down and find SKYY Live. Click and open menu. Click on Force Stop. Click the return button on remote. Scroll down and Click on Clear Cache. ****DO NOT CLEAR DATA.**
2. Reopen SKYY Live and your guide will be populated.

Please Note: On premium movie channels like HBO etc. and a few other stations, the guide may not show some content. Click to see what is playing on that channel. In the future, all programs will show up on the guide.

VOD & PREMIUM SERIES GUIDE

Scroll to top and select Movies or Tv Series.

Recent additions will be displayed.

Scroll down and click on Movies (or TV Series) ICON.

Search is on top of screen.

Browse by Genre or Release Year by clicking OK on selection.

Scroll down to browse available shows available in selected categories.

Click a selection to see the summary of the show.

Click on Heart to add to favorites.

To turn Subtitles Onn/Off scroll to top right and click on subtitles.

Click on Recommended and scroll down to History or Favorites to select.

Troubleshooting Basics

If a channel or movie freezes:

Step One: Exit out of show or channel and re-select.

Step Two: Unplug device for 60 seconds and reboot.

Step Three: Submit a tech support ticket or live chat with an agent.

Step Four-Factory Reset: Go to home screen. Select Factory Reset and authorize.

After a factory reset you will need to re-install your apps.